

York Technical College

Student Resource Guide

We are happy to have you here and to serve you. All college services are available in-person, on Zoom, on the phone or via email. When you don't know where to go for help, feel free to call our One-Stop Center at **803-327-8008** or visit our website - www.yorktech.edu.

Quick Safety Reminder



Masks are required on-campus and available at entrances.



Maintain Socially Distanced. Please keep 6' between you and others.

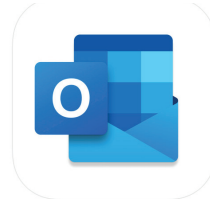


Please check your temperature. Stay home and take care of yourself if you are sick.

Stay Connected! Download these Apps on your phone today or login- yorktech.edu/login



Easily make appointments and connect to Campus Resources from the Navigate Student app!



Download the Microsoft Outlook app to get important YTC Emails on your phone in real time.



D2L at your fingertips – never miss an announcement or assignment deadline with the Brightspace Pulse app

[WiFi Access]

YTC Student (Parking Lot) - Login with your York Tech username and password.

YT-Room1 - Login with your York Tech username and password.

YT-GUEST1 – Password is Guest@YTC

Need help?

Email– yhelpdesk@yorktech.edu

Phone – (803) 981-7111

Computer Labs

For students taking fall courses or those without a computer at home, computer lab access is available in:

- Building - A, Room 208
- Learning Commons

Logging in for Online Courses

Go to Yorktech.edu > Click "Login" at the top of the page > Click D2L under "For Students" > Go to the D2L login page > Click the YTC Login button (unless you have been instructed to use the Guest link) > Enter your username and password.

Your username is your first initial, followed by your last name, followed by the last four digits of your student ID. **example: jdoe1234**

Need help?

After you log in, click "Help" on the toolbar for D2L tutorials, Tech Support and Tutoring!

Tested Positive or Exposed to COVID-19?

If so, please do not come to campus and immediately contact Counseling & Student Services (CASS) at cass@yorktech.edu or 803-327-8007. A CASS staff member will assist you in determining any potential quarantine period or contact tracing need, and advocate to your instructors the need for flexibility if you are not able to participate fully in class.

Additional Resources

Academic Coaching and Tutoring

Academic support for all courses. Coaches and tutors are available in-person in the Learning Commons and virtually using Brainfuse in D2L (Click "Help" > "Tutoring").

Email: ACT@yorktech.edu

Phone: (803) 981-7316

Academic & Career Advising Center

Assistance with General Advising, Registration, Health Science Waitlist, Change Major and Re-Connect. Schedule an appointment with your Advisor through Navigate by clicking Resources > People.

Email: academicadvising@yorktech.edu

Phone: (803) 327-8066

Assessment Center

Assistance with Placement Test and Course Test Proctoring.

Register for TEAS: www.atitesting.com

Email: AssessmentCenter@yorktech.edu

Phone: (803) 981-7176

Bookstore

Email: sm032@bncollege.com

Phone: (803) 981-7293

Cashier's Office (Payments/ Invoiced/Financial Holds)

Assistance with making a payment or you can setup Payment Plan in WebAdvisor, paying off a previous balance, and removing holds.

Email: cashoffice@yorktech.edu

Phone: (803) 327-8027

Clubs and Organizations

Questions about joining a club, advisor support, officer training or starting a new club.

Email: clubsorganizations@yorktech.edu

Phone: (803) 981-7052

Counseling & Support Services

Accommodations approval for documented disabilities, Academic Improvement Mentoring (AIM) sessions for academic standing, referrals to community resources, and withdrawal from the college. Make an appointment in Navigate for Personal Counseling.

Email: CASS@yorktech.edu

Phone: (803) 327-8007

Academic Division Offices

Assistance with your schedule questions, connecting you with your instructor/advisor, section changes, and more.

Business, Computers, Arts & Sciences (Building A-104)

Phone: (803) 327-8020

Industrial & Engineering Technologies (Building C-129)

Phone: (803) 327-8019

Health & Human Services (Building A-100)

Phone: (803) 327-8023

Workforce & Economic Development (Building C-101)

Phone: (803) 325-2888

Enrollment Services

Assistance with admissions, registration, & more.

Email: enrollmentservices@yorktech.edu

Phone: (803) 327-8008

Financial Aid

For assistance with questions related to Federal and State Aid.

Email: finaid@yorktech.edu

Phone: (803) 327-8008

Library Services (Learning Commons)

Study Space, Research and MLA/APA Formatting assistance, Electronic Resources (Books, Journals, Magazines, Videos), Audio Books, and more.

Email: Library@yorktech.edu Phone: (803) 327-8025

Virtual Chat: Everyday, 8a.m.-midnight (yorktech.edu/Library)

Student Assistance Program

Free counseling to students through McLaughlin Youth Group, which connects you to a network of counselors in the local community.

Hours: 24/7

Phone: (800) 633-3353

Student Leadership and Events

Questions about Student Programming, Leadership and Campus Events.

Email: NBaxter@yorktech.edu

Phone: 803-981-7052

TRiO Programs

Assistance with providing support for first-generation, disabled or low-income students.

Email: ssupportservices@yorktech.edu

Phone: (803) 981-7198

Workforce Solutions

Make an appointment in Navigate for help with Career search, interviewing skills, resume development, and work-based learning opportunities.

Email: workforcesolutions@yorktech.edu

Phone: (803) 325-2888