WebAdvisor Password Reset Procedure For Students

This process applies to students. If you are faculty/staff, please call the Helpdesk at x7111.

*Very important* If you have tried to login unsuccessfully, please close your browser, then open a new browser session before proceeding.

Go to www.Yorktech.edu, select Current Students, select WebAdvisor from the Logins heading, then select Reset My Password from the WebAdvisor menu.

Type in your Last Name and Social Security number or Student ID# and click Submit.
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Select an email address that you can access from the drop down list, other than the Yorktech.edu address, and click Submit. Check the email account you selected and retrieve your temporary password.

You will receive, via e-mail, a code for a temporary password that will consist of letters and numbers. It is important to **copy and paste** the code into the password field when you log-into WebAdvisor, **do not type it**. Be careful to not copy any spaces when cutting/pasting the temporary password.
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When you login for the first time with the temporary password, you will be prompted to set a new password. You will then be taken to the Change Password screen. The “Old Password” is the temporary password that you received via e-mail. Your new password must be between 6 and 9 characters and contain both letters and numbers. Do not use special characters, only letters and numbers. Be sure to enter a password hint for easier pw recovery in the future.

iPad, iPod, and iPhone users: Web Advisor will work with a IOS devices. However, due to the iPad auto-correct capitalizing all first letters of the first word, you will have to ensure your User ID is NOT capitalized on the first letter of your name, or the login will fail. WebAdvisor is case sensitive for both User ID and Password.